


**Multi-Factor Authentication (MFA)** is a method of authentication in which a user is granted access to UDPaaS only after successfully entering verification code.

### **How to login with Multi-Factor Authentication:**

1. Login to VHA Grants using your email and password.
2. An Multi-Factor Authentication (MFA) page will be displayed. Below is a sample:

**Multi-Factor Authentication**

 Verification code sent by email to u\*\*\*\*\*@gmail.com. If you do not see the email, check your junk/spam folder.

[Resend Code by Email](#)

Verification Code:

Remember this device

[Cancel](#) [Submit](#)

3. An email will be sent with numeric verification code.  
Below is a sample email with verification code:

From: **VHA Grants** <noreply@udpaas.com>  
Date: Mon, 22 Jan 2024 at 23:46  
Subject: Temporary Verification Code  
To: <udpaastech@gmail.com>

Your temporary verification code is 935719.

4. Enter the emailed verification code in the Multi-Factor Authentication page (see screenshot from step 2).
5. Click the “**Remember this device**” checkbox if you would like the system to remember your device. Checking this box will let you log in UDPaaS without asking for Multi-Factor Authentication code for 30 days. If the box is unchecked, you will be asked for Multi-Factor Authentication code the next time you login.
6. Click **Submit**.

For technical questions or issues, please contact any of the following VHA Programs for further assistance:

- [SSVF@va.gov](mailto:SSVF@va.gov)
- [GPDgrants@va.gov](mailto:GPDgrants@va.gov)
- [VASSGFoxGrants@va.gov](mailto:VASSGFoxGrants@va.gov)
- [LSVGrants@va.gov](mailto:LSVGrants@va.gov)